

AMERICAN UNIVERSITY IN THE EMIRATES

Accredited by:



وزارة التعليم العالي والبحث العلمي
Ministry of Higher Education & Scientific Research

INTERNATIONAL PRACTICUM PROGRAM

30-Dec-2018 to 10-Jan-2019

A GRADUATE PARTNERSHIP PROGRAM



الجامعة الأمريكية في الإمارات
American University in the Emirates



VILLANOVA
UNIVERSITY
IGNITE CHANGE. GO NOVA.

WELCOME
AMERICAN UNIVERSITY
IN THE
EMIRATES (AUE)!

PROGRAM SCHEDULE

Sunday, December 30, 2018

21:30 Arrival of Students at Dubai Airport – Terminal 1

23:00 Arrival and Check-in of Students at Abidos Hotel, Dubailand



Monday, December 31, 2018

07:00-09:00 Breakfast at the Hotel

9:15 Depart for AUE



10:00 – 10:15 Welcome Address:
Prof. Muthanna G. Abdul Razzaq,
President, AUE

10:20 – 10:30 Program Introduction:
Prof. Abhilasha Singh,
Provost/ Vice President for Academic Affairs, AUE

10:30 – 11:00 AUE Campus Facilities Tour/ Photo Session

11:15

Departure to Sheikh Mohammed Center for Cultural Understanding (SCMCCU)

12:00 – 14:30

SMCCU Cultural Lunch
(Emirati Food & Mosque Visit)



14:45

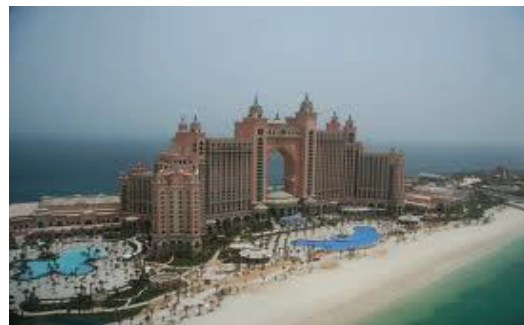
Depart from SMCCU to Hotel

18:00

Departure for **Atlantis**

19:00-01:00

New Year's Eve Celebration



01:30

Return to Hotel

Tuesday, January 01, 2019 (NO TRANSPORT PROVIDED)

07:00 – 09:00

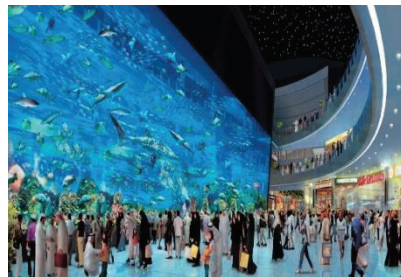
Breakfast at Hotel
Free Day
Options: Museums, Beach, Souks, etc.

Wednesday, January 2nd, 2019

- 07:00 – 09:45** Breakfast at Hotel
- 09:45** Departure to AUE
- 10:30 – 12:00** Seminar: *“Healthcare Management in the UAE”*
Venue: CR 7204, Block 7
Speaker: Dr. Sawsan A.S. Al Madhi,
Title: Director General for Friends of Cancer Patients
- 12:15 – 13:15** Lunch at AUE
- 13:30** Depart for MRS Packaging
- 14:30 – 16:30** Visit to M.R.S. Packaging
M.R.S. Representative: Mr. Manu Soni and Ms. Aiden Hernandez



- 16:45** Return to Hotel
- 17:30** Departure for Dubai Mall
- 18:00-19:00** Dubai Mall- Aquarium and Ice Rink



- 19:00-20:45** Dinner (Self)
- 21:00** Burj Khalifa At the Top
Return to Hotel (Self)

Thursday, January 3rd, 2019

07:00 – 07:30

Breakfast at Hotel

08:00

Departure to Abu Dhabi

10:00 – 11:15

Arrive at Corniche/Visit **Heritage Village**



11:30

Departure for Lunch

12:00 – 14:45

**Lunch at Kempinski Le Vendome Restaurant
(Emirates Palace)**



16:00

Departure for Grand Mosque

16:30-17:30

Self- Grounds Tour

17:30 – 18:30

Guided Tour of the **Grand Mosque**

18:45

Depart for Dubai *(or stay in Abu Dhabi at your expense)*

Friday, January 4th, 2019 (NO TRANSPORT PROVIDED)

07:00 – 09:00

Breakfast at Hotel
FREE DAY
Option: Al Ain Trip
(Jebel Hafeet and Hot Springs, souks, etc.)

Saturday, January 5th, 2019

07:00 – 08:30

Breakfast at Hotel

09:15

Departure to AUE

10:00 – 11:15

Seminar: *Introduction to Islamic Finance*

Venue: CR 7204, Block 7

Speaker: Dr. Sohail Zubairi

Title: Projects Advisor with Dubai Islamic Economy Development Centre (DIEDC)

11:15-11:30

Tea Break

11:30-12:30

Seminar: *Introduction to Islamic Finance*

Venue: CR 7204, Block 7

Speaker: Dr. Sohail Zubairi

Title: Projects Advisor with Dubai Islamic Economy Development Centre (DIEDC)

12:30-13:30

Lunch at AUE

13:45

Return to Hotel

15:00

Departure for Burj Al Arab

16:00-18:00

Tea at the Burj Al Arab



Dinner (Self)

Return to Hotel (Self)

Sunday, January 6th, 2019

07:00 – 09:00

Breakfast at Hotel

09:30

Departure for AUE

10:00-11:30

Seminar: *Marketing Strategies for Fast Moving Consumer Goods in the UAE*

Venue: CR 7204, Block 7

Speaker: Mr. Alex Malouf

**Title: Corporate communications Manager,
Arabian Peninsula**

12:00- 13:30

Lunch at AUE

13:15

Return to Hotel

15:00-15:30

Departure for Desert Safari

16:30-20:30

Desert Safari Adventure and Dinner



21:00

Return to Hotel (*Self*)

Monday, January 7th, 2019

07:00 – 08:45

Breakfast at Hotel

09:00

Departure for Nakheel

10:00 – 12:00

Visit to Nakheel

Nakheel Representative: Ms. Maria Abdel Rahman



NAKHEEL

13:00 – 14:00

Lunch at Food Court (Self)

14:30-16:00

Seminar: *Continuing Journey of Excellence at the Forefront of Society's Safety and Security: A case study of Abu Dhabi Police*

Venue: CR 7204, Block 7

Speaker: Dr. Mohamed Albeshr

Title: Assistant Professor - Adjunct, Università degli Studi di Roma "Tor Vergata / Operational Officer Abu Dhabi Police

16:30

Return to Hotel

18:00

Departure for Mall of the Emirates- SKI Dubai



Dinner (Self)

Return to Hotel (Self)

Tuesday, January 8th, 2019

07:00 – 08:00

Breakfast at Hotel

08:15

Departure for Ducab

09:30 – 11:30

Visit to Ducab

Ducab Representative: Ms. Muna Alhosani



Note: Please ensure to come in safety shoes on the visit day.

11:45

Departure for GAC Logistics

13:00-15:00

Visit to GAC Logistics

GAC Representative: Mr. Sudesh Chaturvedi



15:15

Lunch at Free Zone Food Court (Self)

16:15

Return to Hotel

18:30

Departure to Farewell Dinner

19:30 – 21:30

**Farewell Dinner - Jumeirah Beach Hotel-
Beachcombers**

21:45

Return to Hotel (Self)

Wednesday, January 9th, 2019

07:00 – 09:00

Breakfast at Hotel

09:30

Departure for AUE

10:00-12:00

Seminar: *Arab Monetary Fund*

Venue: CR 7204, Block 7

Speaker: Mr. Ghassan Bechara*

**Title: Director of Finance and Computer
Department, Dubai Statistics Center**

*(*Confirmation not yet received due to holiday season)*

13:00 – 13:45

Lunch at Food Court (Self)

14:00 – 15:00

Feedback Session at AUE

15:15

Return to Hotel

Free Time

Dinner (*Self*)

Thursday, January 10th, 2019

03:00 – 03:30	Check-out Hotel and Loading of Luggage on Coach
03:30	Departure for Dubai by Coach
04:00	Arrive DXB Terminal 1 and Check-in at Royal Jordanian
07:05	Depart on Royal Jordanian - RJ 613 for AMM
13:55	Arrive AMM
10:30	Depart on Royal Jordanian - RJ 261 for JFK
15:55	Arrive JFK
17:30	Depart JFK for VU Campus by Coach
20:30-21:30	Arrive VU Campus

END OF PROGRAM

The above dates/sessions/visits are subject to change due to unforeseen circumstances.

WITH BEST WISHES FROM

AUE

SPEAKER PROFILES



Prof./ Dr. Muthanna G. Abdul Razzaq is the President and CEO at American University in the Emirates, Dubai.

Muthanna Abdul Razzaq completed his Bachelor Degree in Business Administration and Accounting in 1976 from Al Mustansirya University. He got his Postgraduate Diploma in Cost Accounting in 1979 from Baghdad University and moved to the UK to finish his Ph.D in Management Accounting, from the University of Manchester Institute of Science and Technology (UMIST) in 1988.

Muthanna started his career in the Accounting Department of the Ministry of Irrigation in 1972. In 1989, and was soon appointed as the General Manager of the Administrative and Financial Affairs at Baghdad University. He worked there for more than five years, while also teaching and supervising postgraduate students at many universities, colleges and Institutes.

Taking a step further Muthanna joined in 1997 as the acting chair of the Accounting Department at the College of Business Administration/ Applied Science University, Amman, Jordan and later in 1999 as the Deputy Dean of Faculty of Business Administration at Ajman University of Science and Technology, Ajman/ United Arab Emirates (UAE).

His passion towards bringing educational excellence in UAE motivated him to propose and establish Abu Dhabi University (ADU) in the year 2000 as a founder and one of the owners and consistently and diligently for five years he continued his academic journey at Abu Dhabi University.

Prof./Dr. Muthanna also served in various capacities such as Chairman of Academic Committee, Member of the Board of Trustees, Vice President for Scientific Research, Member of the Board of the Governors, and the Vice Chancellor for Administrative and Financial Affairs at AUD.

His constant drive to excel inspired him to establish the American University of the Emirates (AUE) in the year 2006, also serving as the President and CEO, Member of the Board of Trustees and Partner of AUE. An accountant by profession, Dr. Razzaq is a visionary who carries with him a perfect blend of administrative and academic exposure, with equal grip on accounting related subjects. A selfless initiator, Dr. Razzaq with a broad vision, is dedicated to spend his life to the cause of education and educational reforms.



Prof. Abhilasha Singh is a Professor and Provost/ Vice President for Academic Affairs at American University in the Emirates, Dubai.

A staunch supporter of quality education with a strong commitment to academic excellence and unwavering dedication to the success of students, Prof. Abhilasha Singh is a Provost/Vice President of Academic Affairs at the American University in the Emirates.

With a teaching and administrative experience spanning more than three decades, Prof. Singh holds a Doctorate in Psychology and have also added to her academic credentials an executive program in Human Resource Management from one of the top most business school in India, Indian Institute of Management (IIM-C). Her professional credentials spans from being a Certified Practitioner from the Society for Human Resource Management (SHRM-CP) to a Certified Licensed Practitioner of EQ-i/ EQ 360 from MHS, Inc., Canada, Certified Trainer from HRD Academy, UK, Certified Professional Assessor from IPM, Canada and a Certified MBTI practitioner by CPP-Asia Pacific and apart from my research I enjoy training and consultancy in Personality Typology, Stress Management, leadership, Team Building, Communication and other Behavioral Aspects.

Throughout her distinguished career, she was engaged in a series of academic administrative positions at various institutions and have been engaged in providing strategic directives at a senior leadership role and ensuring its implementation with determination, while working closely with the University President and senior administrative colleagues. In addition to advising the Board on strategic directives and liaising effectively between the President and the members of the Board as General Secretary of the Board of Trustees at American University in the Emirates, she was actively engaged in monitoring compliance with prescribed standards and mandating administrative requirements, through leading and developing highly effective team for operational excellence both as the Vice President for Research and Advancement and as Dean for College of Education, in addition to her role as Director of International Office.

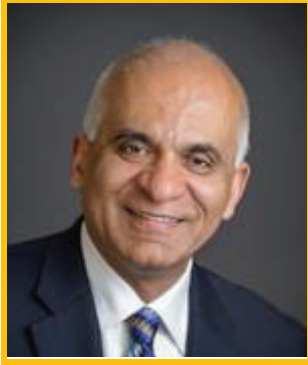
While she was actively engaged in her administrative role, she never let the researcher within her die and her passion for research resulted in many published articles in national and international journals of high repute and also in frequent invitations to numerous speaking engagements to present my research to national and international audiences. A keen researcher and a prolific writer, Prof. Singh has published more than 30 papers, articles and many case studies pertaining to the GCC region in national and international journals in the area of managing people like talent management,

leadership, employee value proposition, stress management, knowledge management etc., while also being engaged in ensuring accreditation compliance documents for national and international accreditation for institutional effectiveness.

She also had served as President and CEO of the College of Fashion and Design, accredited by the UAE Ministry of Education, while concurrently serving as strategic advisor (honorary position) to the President of American University in the Emirates, Dubai and as Chief Mentor at the Institute of Management Technology-Dubai, School of Management Sciences, India and Effat University in the Kingdom of Saudi Arabia, with rich and varied experience as a faculty, researcher, academic administrator and scholar.

Prof. Singh's efforts in education sector was acknowledged through many awards and accolades from various national/ international organizations including the best Indywood Award for Educational Excellence-2017, Best Researcher Award in 2015, 'Education Leadership Award', on August 1st, 2014 by Asia's Education Excellence Award, Singapore, 'Award for Teaching Excellence' in the year 2013 by INDUS Foundation USA, and 'Distinguished Service Award' in the year 2009 by the Association of Indian Management Scholars-International apart from being the first to receive the fellow title from International forums of Management Scholars (INFOMS), USA award to foster excellence in management education awarded in March 2014.

Needless to mention, her commitment to teaching and research excellence led to many research grants, including from the National Research Foundation, Ministry of Higher Education and Scientific Research on "From Education to Employment: Identification of Key Priorities for Employability of Emirati Nationals in Public and Private Sector". While committed to bring educational excellence, she shatters the glass ceiling and truly believes in making a difference in facilitating quality education in the Higher Education.



Dr. Sohail S. Chaudhry, Faculty Program Director, is a Professor of Operations and Supply Chain Management at Villanova School of Business, Villanova University, Villanova, Pennsylvania. He received his Ph.D. in Industrial Engineering and Operations Research from the School of Engineering and Applied Sciences in 1985 from Columbia University in the City of New York. In addition, he has a B.Sc. in Mechanical Engineering from Mosul University, Iraq, a M.S. in Industrial and Management Engineering, and an M.Phil. in Industrial Engineering and Operations Research, both from Columbia University.

Professor Chaudhry has published more than 60 refereed journal articles which have focused on many different aspects of the supply chain in enterprises. His research encompasses areas such as network location, supplier selection, and management and control of quality, among others. His research has appeared in journals such as *Annals of Operations Research*, *Computers & Operations Research*, *Enterprise Information Systems*, *Expert Systems: The Journal of Knowledge Engineering*, *Decision Sciences*, *European Journal of Operational Research*, *Information System Frontiers*, *Journal of the Operational Research Society*, *International Journal of Quality and Reliability Management*, *International Journal of Production Research*, *Management Science*, and *Omega*. In addition, Professor Chaudhry has presented over 80 papers at conferences around the globe as well as edited four volumes of Confenis conference proceedings that were published by Springer.

At the professional level, Professor Chaudhry serves as an Associate Editor for *Enterprise Information Systems* and *Journal of Industrial Integration and Management*. Also, he serves as a member on the Editorial Advisory Boards of several international journals *Electronic Markets - The International Journal on Networked Business*, *International Journal of Engineering Business Management*, and *Sinergie - Italian Journal of Management* among others.

The teaching interests of Professor Chaudhry are in the areas of Operations and Supply Chain Management. He has taught at various institutions including Columbia University, Loyola University Chicago, University of Wisconsin – La Crosse, Denmark’s International Study Program Copenhagen, Temple University Tokyo Japan, Institute of Management Technology – Dubai, Korea University, and European Business School, Germany. Also, he has lectured at Beijing Jiaotong University and the Institut Suprieur de Gestion de Sousse, Tunisia. For almost two decades, he has been using distance-learning platform to teach quantitative courses to undergraduate and graduate students. Furthermore, he developed and managed an undergraduate business program with International University Geneva, Switzerland (2005 – 2009). At the graduate level, he has offered a

Practicum course with Institute of Management Technology – Dubai and the American University in the Emirates, UAE since 2010.

On a personal level, Professor Chaudhry has traveled to more than 60 countries over five continents on academic and personal trips. To relax, he likes to innovate in the kitchen and recreationally, he plays badminton at a competitive level. Furthermore, he is an avid viewer and attendee of the various forms of cricket when the opportunity arises during his travels.



Dr. Peggy E. Chaudhry is an Associate Professor at the Villanova School of Business, Villanova, Pennsylvania. She began her career at VSB in 1991. She received her Ph.D. in International Business with minors in International Economics and Marketing at the University of Wisconsin at Madison. She is considered an expert in intellectual property and illicit trade issues (particularly, counterfeit and gray markets). Her publications include managerial tactics to curb counterfeit trade, consumer complicity with counterfeit goods, and gray markets, including impacts for the pharmaceutical and tobacco industries. She has published her pragmatic work in *Advertising Age*, *Brand Protection Professional* and *The Wall Street Journal*. Her research has appeared in many outlets such as *Advances in International Marketing*, the *Columbia Journal of World Business* and the *Virginia Journal of International Law*. She has published three books: *The Economics of Counterfeit Trade: Governments, Consumers, Pirates and Intellectual Property Rights* (2009), *Protecting Your Intellectual Property Rights* (2013) and the *Handbook of Research on Counterfeiting and Illicit Trade* (2017). She has been invited to speak or give testimony on the protection of intellectual property rights to a variety of audiences that include the US Government Accountability Office (GAO), the US International Trade Commission (ITC), the US Patent and Trademark Office (USPTO), the Organization for Economic Cooperation and Development (OECD) and *The Economist Global Illicit Trade Summit*. She was interviewed by *The Wall Street Journal* for her views of the growth in counterfeit trade. She served on an advisory panel for both *The Economist* (to develop the EIU index on illicit trade) and *Oxford Economics* (study on consumer motivations and stakeholder perspectives on illicit trade in 37 European countries).



Dr. Sawsan A.S. Al Madhi

*MBBS (Sana'a, Yemen)
MSC Health Care Management (RCSI)
Fellow of the Royal Society of Medicine (UK)*

Dr. Sawsan A.S. Al Madhi has more than 14 years progressive leadership skills and experience in strategy, operations and administration for the not-profit charitable sector. Currently working with one of the most reputable charities in the UAE as the Director General for Friends of Cancer Patients, Dr. Sawsan's role is to supervise the continuing refinement and expansion of the organizational objectives which include: providing high quality services, organizing fundraising activities, developing, planning and executing nationwide awareness programs and campaigns through collaboration with a vast network of national and international, governmental and private sector organizations.

ACADEMICS BACKGROUND

Dr. Al Madhi is an Internal Medicine specialist, Fellow of The Royal Society of Medicine (London), and a registered doctor with the General Medical Council in the United Kingdom. Her clinical and medical expertise is based on working at the Dubai Health Authority (Dubai- UAE) and at the Ministry of Health (Sharjah-UAE). She also holds a Master's degree in Healthcare management from the Institute of Leadership of the Royal College of Surgeons of Ireland. Having medical, nonprofit and international expertise, Dr. Al Madhi strives to achieve excellence, sustainability, and attain results in the non-profit sector especially the non-profits working within health-related matters and sectors.

MEMBERSHIPS & CONTRIBUTIONS

In addition, Dr. Al Madhi is an active member on a number of panels and boards including the Royal College of Surgeons of Ireland UAE chapter Alumina board, the Breast Cancer awareness program committee (Sharjah, MOH), the National Committee for Cancer Control (NICC, MOH-UAE), the Clinical Research Ethical Committee (Sharjah- UAE),

NCD national committee - UAE, Government accelerator - UAE, The Gulf Federation for Cancer Control scientific committee representing UAE and Executive Committee for the Middle East Partnership for Women's Health, Cancer Control and Research, Steering committee member, Cancer Advocacy Leader's Alliance in Middle East & Africa (CALAMEA), Faculty member of the Institute of Cancer Policy - UK, to name a few.



Dr. Sohail Zubairi

Sohail Zubairi currently serves as the Projects Advisor with Dubai Islamic Economy Development Centre (DIEDC) which was established in December 2013 under the supervision of His Highness Sheikh Hamdan bin Mohammed bin Rashid Al Maktoum, Crown Prince of Dubai and Chairman of the Dubai Executive Council, to transform Dubai into the capital of Islamic economy (www.iedcdubai.ae).

He is the former Founding CEO of the international award winning 'Dar Al Sharia Islamic Finance Consultancy', established by him in 2007 in Dubai as the subsidiary of Dubai Islamic Bank.

Zubairi holds 4 decades of rare combined conventional and Islamic banking experience at senior executive and CEO positions in the United Arab Emirates (UAE). He holds professional educational background in both financial systems i.e. conventional and Islamic.

He has strong command over the wholesale, retail, trade finance, treasury, capital market and asset management products and services offered by both conventional and Islamic banks. In his illustrious career, Zubairi also effectively headed the risk management functions in reputable conventional and Islamic banks. He has transformational and result-oriented leadership style with pleasant manners. He has held successful track record in engineering and fruitful implementation of business plans, including his brainchild concept of starting and running Dar Al Sharia highly successfully for a decade.

Zubairi is commerce graduate from Karachi University and successfully pursued Institute of Bankers Diploma as his post graduate studies. In Islamic finance, Zubairi is the AAOIFI accredited Sharia Advisor & Auditor ("CSAA").

At Dar Al Sharia, Zubairi supervised the firm's consultancy and advisory practice in providing over 50 ground breaking products and services to the Islamic banking and finance industry for retail, corporate, treasury, capital market, wealth/asset management and Islamic insurance (Takaful), conversion of conventional banks into Islamic banks, structure memorandum and documentation for Sukuk (Islamic bonds), syndication and fund transactions, Sharia audit, Sharia training, IT compatibility verification for solutions, and day to day Sharia guidance to various Islamic banks and financial institutions (Please see Annexure).

*Under Zubairi's leadership, Dar Al Sharia won over 2 dozen international awards for being the best Islamic finance consultancy and advisory firm - notably the most coveted **Dubai Global Islamic Economy Summit Award 2016** and Dubai Chamber's **Mohammed Bin Rashid Innovation Award 2016** besides twin **IFN Malaysia Awards** for the best consultancy and advisory firm for 8 years in a row (2009-2016).*



Major/ Dr. Mohamed Albeshr

Mohamed Albeshr is a Police officer in Abu Dhabi Police GHQ with a rank of Major since July 1999 till date. Dr. Albeshr has been raised in Abu Dhabi which is the capital and the second most populous city of the United Arab Emirates.

His Ph.D. degree is in General Management and Accounting from University of Roma with high distinction and his master's degree is in General Management from the LUISS Guido Carli University, Italy. He was also the first student from the United Arab Emirates and Gulf Cooperative Council countries (the United Arab Emirates, Saudi Arabia, Kuwait, Bahrain and Oman) to study and graduate from Italy.

Also, he has spent most of his career at Abu Dhabi Police and many roles were handled there such as Legal affairs section manager, in Capital police directorate, Acting manager of support services section in Alrawdah Police Station, Strategic planning section manager, in Legal affairs administration, Training and Development section manager, in Criminal investigation department.

He joined Rabdan academy in the United Arab Emirates – Abu Dhabi on Aug 2017 to Jul 2018 as a Adjunct assistant professor in Department of Policing and Security. He also worked as Lecturer in the Università degli Studi di Roma "Tor Vergata" in Department of Management and Law - Master of since in Business Administration Program in Rome, Republic of Italy, started as teaching assistant of Professor Corrado Cerruti and later as Instructor from Nov 2013 till 03 Aug 2017.

Recently, he is an Assistant Professor in College of Nationality Science in Emirates Academy for Identity and Citizenship in the United Arab Emirates, Abu Dhabi.

Moreover, he has published a scientific paper in the field of terrorism and security and Management. He participated in many scientific expert conferences.

Research interests:

- *Human capital and Human development theory.*
- *Strategic management.*
- *Management and Business administration.*
- *International relations.*
- *International security and Homeland Security.*



Mr. Alex Malouf is a marketing communications executive who has spent the last ten years in the Middle East and lived across the region, in Saudi Arabia, Bahrain, Lebanon, Jordan, Syria and the United Arab Emirates. He holds the position of corporate communications manager for the Arabian Peninsula at Procter & Gamble.

A journalist by training and with a cultural mix that is both European and Arabic, Alex's expertise spans communications and media, public relations and marketing for both multinationals in the energy, technology and FMCG space as well as several Gulf-based government institutions. His experience spans corporate communications, media relations and outreach, content development, crisis/ reputation management, and digital and social media. When he's not putting pen to paper, Alex can be found advocating for the region's media and public relations industry.

He's passionate about promoting sustainability in the communications sector by highlighting the industry's potential to GCC nationals, and works with bodies such as the Middle East Public Relations Association to shape and support training and awareness initiatives for both those wishing to pursue a career in public relations.

Biographical Sketches of the Villanova School of Business Participants

Dubai Immersion Program 2018-2019

Savannah Albright is a resident of York, Pennsylvania, which is nestled in south-central Pennsylvania. She received a Bachelor of Science degree in Business Administration with a concentration in Human Resource Management from Pennsylvania College of Technology, an affiliate of Penn State University. She is currently a Human Resources Manager at Dentsply Sirona, an international manufacturer of professional dental products and equipment, with our products being used on over 6,000,000 patients each day. In this role, she provides all aspects of HR support to the employees at the Company's corporate headquarters which are also located in York, Pennsylvania. She quickly gained employment at Dentsply Sirona shortly after graduating with her undergraduate degree and has been employed there ever since. During the six plus years there, she has held HR roles of varying responsibility. For the last two years, she has been pursuing her MBA at Villanova University, and is hoping to complete the program in one year. This is Savannah's first time traveling east of the Atlantic Ocean, and she looks forward to immersing herself in the culture and gaining a better understanding of business operations.

Grace-Ann Contino recently started a role as a Project Engineer at Boeing. She joined the company six years ago after earning her B.S. and M.S. in aerospace engineering from Penn State and Georgia Tech, respectively. Prior to her current position, Grace was a reliability and maintainability engineer and later, a design engineer with the company. Her experience includes supporting the 787 Dreamliner and H-47 Chinook aircraft. She is very excited to travel to Dubai and looks forward to engaging in a few of her favorite hobbies while there: trying new food, experiencing a different culture, and practicing photography.

Mary Beth Griffin grew up in Huntingdon Valley, PA, a suburb of Philadelphia. She is a Certified Public Accountant (CPA) in the state of Pennsylvania. Mary Beth completed her undergraduate studies at Gwynedd-Mercy College where she graduated Summa Cum Laude with a B.S. in Accounting. Mary Beth spent the first five years of her career at KPMG LLP in both state & local tax and audit roles. She then went to work for FMC Corporation in the Corporate Accounting department. At present, Mary Beth works for CHUBB as a Senior Financial Analyst in the Finance Shared Service Center while completing her MBA in Finance and Strategic Management at Villanova University. She has experience with preparing state and local corporate tax returns, auditing the financial statements of both public and nonpublic companies, maintaining corporate accounting records, and driving process improvement initiatives. In her free time, Mary Beth enjoys spending time with friends and family, trying new restaurants, and watching HGTV for interior design ideas. Mary Beth first discovered a love for travel during college with a trip to the African countries of Botswana, South Africa, and Lesotho. She is excited to visit Dubai and experience the culture of the Middle East.

Callie Gritt grew up in Chadds Ford, Pennsylvania. She attended Kutztown University where she majored in Marketing and minored in Spanish. As part of her undergraduate studies, she lived abroad in Spain which cultivated her love of different cultures and desire to explore the world. For

the past eight years, she has worked for Vanguard where she has held various client-facing roles. In her current role as a Project Manager, she uses her strong organizational and communication skills in coordinating internal and external resources, ensures all projects are completed on time, and provides consulting services for leaders looking for customized solutions. Subscribing to the quote “Only the mediocre are always at their best,” she uses her energy and dedication to excellence to continue to sharpen her skills to help her in her career aspirations. Outside of work and the MBA program, she loves exploring the outdoors with her husband and dog. On weekends, they can usually be found on local trails. Since childhood, she had been an avid runner. She is part of a long-distance team that regularly competes in 200-mile relay races across the United States. She also enjoys snowboarding, cooking, and has started to dabble in photography. Her love of travel has taken her to countries all over the world, but she has yet to visit the Middle East. This trip will finally give her the opportunity to immerse herself in a completely different part of the world and experience a completely new culture.

Jeffrey Koch *is from Baltimore, Maryland in the United States. He graduated from Villanova University in 2007 with a Bachelor of Science in Mechanical Engineering and again in 2008 with a Master of Science in Mechanical Engineering. After graduating, he spent six years as an experimental researcher for the Army Research Lab in Aberdeen Maryland. During that time, he contributed to the development of defensive technologies for the U.S. and its allies. In 2015, he took a position as a Product Design Engineer for a custom packaging company in northern New Jersey, supporting the production of consumer specified products. In the fall of 2018, Jeffrey began his first year as an MBA candidate at the Villanova School of Business. He is currently a full-time student, while simultaneously providing research assistance for the school’s marketing department.*

Nicole Maalouf *graduated with a degree in Computer Science from Temple University in Philadelphia in 2015 and has recently completed the first semester of coursework towards an MBA at Villanova. After completing her undergraduate degree, she joined a rotational development program at PJM Interconnection, the largest regional transmission organization in the U.S. Through the program, she moved through roles in business solutions, application development, and IT infrastructure and gained perspective on the criticality of design and development of IT systems within an organization. Nicole has since completed the rotational assignments and has landed in a position within IT Security at PJM, supporting and securing IT applications that are central to the operation of the United States electric grid. Outside of work and school, Nicole enjoys traveling internationally and is looking forward to the experience that the Dubai international immersion program offers.*

Kevin Rafferty *grew up in southern New Jersey just outside of Philadelphia. He graduated from the University of Delaware in May 2015 where he obtained his B.S. in Civil Engineering. In addition to his MBA, he is also pursuing to obtain a Professional Engineering License this upcoming April. He has been working as a highway engineer at Taylor Wiseman & Taylor for the past 3.5 years, and is based just outside of Mount Laurel, NJ. Kevin loves to travel, both to learn about other cities and also to play in hockey tournaments. He is very passionate about his education and career. His hobbies include hockey, golf, and fitness. In his free time, he enjoys planning hockey tournament*

trips, playing golf, and working out. Kevin is very excited for the Dubai international immersion program, and he cannot wait to experience Dubai's culture and learn about its economy.

Michelle Shefsky, Office & Property Manager at Comcast Center. Currently attending, Villanova School of Business MBA Program, expected graduation date of 2019, with an MBA in Business Administration and a minor in International Business and Strategic Management. Previously, graduated from Widener University with a Bachelor of Science in Business Administration with a Major in Accounting and a Minor in Management Information Systems. Michelle started her career in public accounting with a focus on tax and audit. For ten years, she was the general accountant for family owned and operated restaurant. In 2008, she became a Pennsylvania Notary and soon thereafter entered the real estate field as an assistant in leasing and property management for The Hankin Group. In 2012, Michelle joined Liberty Property Trust as the Office Administrator for Comcast Center and she attained her Pennsylvania Real Estate License in 2014. Her assistance and organizational skills help keep the office running smoothly on a daily basis. Current Boma Member

Grace Sica has ten years of experience in social enterprise. Presently, she is employed as the Vice President of Operation Warm, a nonprofit apparel manufacturer that provides brand new coats to children in need. She holds a Bachelor of Science from Rutgers University in Environmental Policy and Journalism. She lives in Philadelphia and currently, she is enrolled in the VSB flex track MBA program.

Amy Thomas grew up in Media, Pennsylvania. She attended Eastern University where she received a B.A. in Communication Studies and participated in the Templeton Honors Program. She has worked in the financial industry for the past five years in varying sales roles. She started in Houston Texas as part of a leadership development program, and after graduating the program, moved to Boston Massachusetts to become a Retirement Consultant. She is currently based in the Philadelphia area as a Senior Retirement Consultant. In her spare time, she enjoys traveling, running, swimming, and playing violin. Amy is looking forward to seeing and experiencing a new culture and learning as much as possible along the way.

Carrie Wisler received her Bachelor of Arts degree in Cultural Anthropology from University of Richmond. After graduation, she started as a Project Manager/Implementation Consultant for Epic. She spent two and a half years in roles of increasing responsibility traveling around the country helping hospitals implement their EMR system before moving back to Philadelphia to be closer to her family. She switched industries to spend four and a half years at Campbell Soup as a Project Manager on their commercialization team building out best practices, and later as a Program Manager building out their PMO. While at Campbell, Carrie became a PMI Certified Project Management Professional. Earlier this year, she joined IntegriChain as a Project Manager responsible for developing implementation methodologies and templates for the Market Access Segment. As an Anthropologist in business, she understands the importance of cross-cultural exposure and education. She believes this opportunity abroad will help her gain exposure to effectively doing business in Dubai and learning more about the United Arab Emirates and its unique culture.

Emergency Action Plan (EAP): VU Winter MBA Program

PROGRAM INFORMATION

Program Dates: 29 December 2018 – 10 January 2019

Program Location(s): Dubai, United Arab Emirates

Host institution/partner-program contact info (address, email, phone - calling from US):

American University in the Emirates

Dubai International Academic City,

P.O. Box: 503000, Dubai, UAE

T: + 971 4 4499 000

F: + 971 4 4291 205

Villanova University and AUE Dubai Immersion Program Coordinators 2017-18:

Villanova University FPC: Dr. Sohail Chaudhry

Villanova University FPC phone: 011 971 (0)55 186 4343

Villanova University FPC email address: sohail.chaudhry@villanova.edu

Villanova University Assistant FPC: Dr. Peggy Chaudhry

Villanova University Assistant FPC phone: 011 971 (0)55 186 4343

Villanova University Assistant FPC email address: peggy.chaudhry@villanova.edu

AUE Program Director & Coordinator: Dr. Abhilasha Singh

AUE Program Director & Coordinator phone and 011 971 (0)50 514 3415

AUE Program Director & Coordinator email address: abhilasha.singh@ae.ae; provost@ae.ae

FPC and Student Housing Details:

Abidos Hotel Apartment - Dubailand

Dubailand Residence Area

P.O. Box 232808

Tel: +971 4 437 8500

Mob: +971 55 809 7914

Fax: +971 4 447 8881

info@abidosdubailand.com

<http://abidosdubailand.com/?new>

US Embassy Address and Phone number (Calling from US):

CONSULATE GENERAL OF THE UNITED STATES OF AMERICA,

DUBAI WORLD TRADE CENTER,

P.O. BOX 9343, DUBAI, UAE

TEL: 011 971 (0)4 311 6000

US Embassy in Abu Dhabi, UAE:

P.O. Box 4009, Abu Dhabi, UAE

Tel: 011 971 (0)2 414 2200

Travel.State.Gov

[U.S. DEPARTMENT OF STATE — BUREAU OF CONSULAR AFFAIRS](http://U.S.DEPARTMENTOFSTATE.BUREAUOFCONSULARAFFAIRS)

Current 'state' of Country:

The United Arab Emirates (UAE) is a federation of seven emirates, each with its own ruler. The federal government is a constitutional republic, headed by a president and council of ministers. Islamic ideals and beliefs provide the foundation of the country's conservative customs, laws, and practices. The UAE has a modern and generally well-developed infrastructure, and tourist facilities are widely available. U.S. citizens in the UAE should exercise a high level of security awareness. The Department of State remains concerned about the global threat of terrorism, including the possibility of terrorist attacks against U.S. citizens and interests in the Persian Gulf and Arabian Peninsula. Most travelers to the UAE are not impacted by crime. Violent crimes and crimes against property are rare, but do occur. Female travelers should keep in mind the cultural differences among the many people who coexist in the UAE and should be cognizant that unwitting actions may invite unwanted attention. Basic modern medical care and medicines are available in the principal cities of the UAE, but not necessarily in outlying areas.

Travel Risk Summary:

The overall risks associated with travel to the UAE are rated as LOW. Visitors are highly unlikely to fall victim to violent crime. Petty crime is a minor problem, but levels remain below those in most Western or Asian countries. The UAE has strict laws governing public conduct and punishments can be harsh. There is a credible risk of terrorist attacks by Islamist extremists throughout the Gulf region, including in countries such as the UAE that have traditionally been considered to be safe. This includes the risk of a large-scale, 'spectacular' terrorist attack, but the most immediate risk to foreign personnel in the UAE is posed by individuals seeking to carry out small-scale, spontaneous or indiscriminate attacks on foreign personnel or interests.

This information is intended as a summary of the travel security environment; however, the risks can change at short notice during a crisis or evolving situation. Please check our travel security alerts to ensure you are informed of the most recent developments.

Standing Travel Advice:

- Normal travel to the UAE can continue with standard security precautions.
- Take basic precautions against the risk of petty and street crime.
- Respect the local culture and dress modestly in public places. Beach clubs and resorts tend to have more informal dress codes.
- Short-term visitors should avoid self-driving unless they are comfortable with Middle Eastern driving standards; taxis are readily available and suitable.
- Ensure you understand customs restrictions on medication restrictions prior to travel, as well as cultural rules on alcohol consumption.
- Minimise time spent in the vicinity of likely targets for a terrorist attack.

Terrorism: U.S. citizens in the United Arab Emirates should exercise a high level of security awareness, even though law enforcement units have effectively demonstrated the capacity to detect, deter, and prevent acts of terrorism in the UAE. The Department of State remains concerned about the global threat of terrorism, including the possibility of terrorist attacks against U.S. citizens and interests in the Gulf and Arabian Peninsula. Both historical and current information suggest that the Islamic State of Iraq and Syria (ISIS), al-Qaida, and affiliated organizations continue to plan attacks against Western targets; these attacks may employ a wide variety of tactics, including suicide operations, assassination, kidnapping, hijacking, and bombing. U.S. citizens should maintain a low profile, vary routes and times for all required travel, and treat mail and packages from unfamiliar sources with caution. In addition, U.S. citizens should avoid contact with any suspicious, unfamiliar

objects and report the presence of the objects to local authorities. U.S. government personnel overseas have been advised to take the same precautions. U.S. government facilities may temporarily close or suspend public services from time to time as necessary to review their security posture and ensure its adequacy.

Photography: Taking photographs of UAE military facilities, sensitive civilian sites or foreign diplomatic missions – including the U.S. Embassy or Consulate General – may result in arrest, detention, and/or prosecution by local authorities. In addition, engaging in mapping activities, especially mapping that includes the use of GPS equipment, without coordination with UAE authorities, may have the same consequences.

Boating: On several occasions in past years, small groups of expatriate recreational boaters were detained by the Iranian Coast Guard for alleged violation of Iranian territorial waters while fishing near the island of Abu Musa, approximately 20 miles from Dubai. The UAE and Iran have had a long-standing dispute concerning jurisdiction of Abu Musa. Fishing or sailing in these waters may result in seizure of vessels and detention of passengers and crew in Iran. Obtaining consular assistance in Iran is difficult and can only be done through the [Swiss Embassy in Tehran](#), which acts as a Protecting Power, providing limited U.S. consular services.

Crime: Most travelers to the UAE are not affected by crime. Violent crimes and crimes against property are rare. The U.S. Embassy advises all U.S. citizens to take the same security precautions in the UAE that one would practice in the United States or any large city abroad.

- **Vehicle Break-Ins:** Although vehicle break-ins are not common, U.S. citizens are encouraged to ensure that unattended vehicles are locked and that valuables are not left in plain sight.

Harassment and Assault: U.S. citizens, especially women, should take precautions against the possibility of verbal and physical harassment or sexual assault when walking alone, consuming alcohol, or riding in a taxi cab. Female travelers should also be cognizant that unwitting actions may invite unwanted attention. Taxi passengers should avoid sitting in the front seat of a taxicab and should be sensitive that "small talk" can be misinterpreted as over-friendliness or even a form of propositioning by some taxi drivers.

Victims of harassment or assault are encouraged to report such incidents to the U.S. Embassy in Abu Dhabi or the U.S. Consulate General in Dubai. Please see Codes of Behavior and Dress below for additional information on rape and sexual relations outside marriage. Also, see our [travel tips for Women Travelers](#).

Pirated Goods: Do not buy counterfeit and pirated goods, even if they are widely available. Not only are these goods illegal in the United States, purchasing them is a violation of local law.

Defamation: Individuals have been arrested and criminally convicted for posting information on Twitter and YouTube that local authorities determined was disturbing to the order of the UAE. Users of social media should be cautious about posting information that might be deemed to insult or challenge the local government.

Victims of Crime: If you or someone you know becomes the victim of a crime abroad, you should contact the local police and the nearest U.S. embassy or consulate.

Emergency Information - Local Equivalent of 911 Emergency Telephone Numbers:

Department	Telephone #
Police	999
Fire Department	997
Ambulance	999
Electricity	991
Water	991

In case of emergency, designated location(s) where the group will meet:

At the main lobby of Abidos Hotel Apartment, the ground floor main entrance of the AUE, and/or the main entrance of the visiting facility location.

Medical Emergencies:

Hospital Name	Telephone #	Distance (km)	Hours	English Speaking
Al Wasl Hospital	04-219 3000	18.8	4 – 7; F 9 – 12	Yes
American Hospital	04-309 6645	20.5	8 – 5:30 S-W; Th 8 – noon	Yes
Dubai Hospital	04-219 5000	27.3	4 – 7; F 8 - 8	Yes
Al Baraha Hospital	04-271 0000	28.1	24 hrs	Yes
Rashid Hospital	04-337 1323	21.1	24 hrs	Yes
Welcare Hospital	04-282 9900	24.9	24 hrs	Yes
Jebel Ali Hospital	04-884 5666	50.1	24 hrs	Yes
Iranian Hospital	04-344 0250	23.6	8:30 – 8:30	Yes
Belhoul Speciality Hospital	04-273 3333	28.8	24 hrs	Yes
Medcare Hospital	04-407 9100	22.7	24 hrs	Yes
Canadian Specialist Hospital	04-336 4444	18.4	24 hrs	Yes
The City Hospital	800 843 2489	20.1	24 hrs	Yes
Cedars Jebel Ali Hospital	04-881 4000	58	24 hrs	Yes
Neuro Spinal Hospital	04-315 7887	24.7	24 hrs	Yes
Zulekha Hospital	04-267 8866	31.5	24 hrs	Yes

Local Late-Night Pharmacies and Phone Number:

Ahlam: 04 2720265
 Al Mawrid: 04 2696882
 Al Ramool Pharmacy (Ground Floor Abidos Hotel): 04 2844235
 Ibn Ul Haitham: 04 3964040
 Al Musalla: 04 3971291
 Central Bin Sina Central, Bur Dubai: 04 3556909
 Grand Bin Sina Grand, Rigga Road: 04 2247650

Emergency Dental Treatment:

Name	Telephone #	Comments
Dr. Michael's Dental Clinic	04 3495900 or in emergency 04 925 5996	Expensive, very modern, good dentist
Drs. Nicholas & Asp	04 345 4443 or in emergency 04 9194 1341	Expensive, but excellent dentists
Dr. Gonzales	04 396 4873	Reasonable in her charges

Dr. Eivind Linge, Scandinavian Dental Clinic	04 349 3202	Excellent
Swiss Dental Clinic	04 332 1444 or in emergency 050 652 7144	
Dr. Sameer H Shaikh Bagdad Medical Centre	04 397 9702 Mob 050 768 0740	

International SOS

Call International SOS for ALL student, faculty and staff medical, health, and safety referrals.

Call International SOS when you need:

- Pre-trip medical referral information
- Pre-trip safety and itinerary evaluation
- Referral to a hospital or doctor
- Hospital admission deposit
- Emergency, medical or political evacuation
- Emergency prescription medication replacement
- Emergency travel arrangements, return of traveling companion/dependents and vehicle return
- Language assistance or translation services
- Legal referral
- Critical travel document replacement (passport, credit card, etc.)
- Emergency cash advance
- Embassy or consulate contact information

Any call to International SOS begins with the following five questions:

1. What is your name? (verify correct spelling)
2. What is your contact information in case this call drops?
3. What is your current location?
4. What school are you associated with or membership number, **(11BYSG000006)**
5. How may I help you?

Contacting International SOS:

1. You have been provided an International SOS membership card. Carry the International SOS card with you at all times. It includes telephone numbers for the Scholastic Alarm Center (our primary contact) as well as of the three major worldwide International SOS Alarm Centers which connects you to a network of multilingual specialists for immediate help in an emergency. Download the International SOS app from Apple and Google Play stores.
2. International Call Centers: Call from anywhere in the world by calling directly, calling collect or calling the toll-free number (operates 24 hours a day, 365 days a year)
 - a. Scholastic: +1.215.942.8478
 - b. Philadelphia: +1.215.942.8226, if calling from the US: dial 1-800-523-6586
 - c. London: +44.20.8762.8008
 - d. Singapore: +65.6338.7800
 - e. Sydney: +61.2.9372.2468
3. Contact International SOS with any pre-trip questions about your travel destination or questions about the current status in that location, you can access Country and Security Guides at www.internationalsos.com and use your membership number (Plan Number: 11BYSG000006) to login.
4. Encourage students to contact International SOS for any pre-departure health or medical advice.

Once the student or FPC contacts International SOS and a case has been opened, the FPC should inform the OEA of the details of the situation, via phone, email or text. Opening a case with ISOS will trigger a notification to staff at Villanova University.

Villanova University Campus Resources (During Business Hours: 9:00am – 5:00pm EST)

24/7 Villanova Contact is Campus Security: 610-519-4444

Office of Education Abroad	610-519-6412 Main line; 610-519-7649 Fax
Liz Campanella, Director	610-519-5443; 484-343-6772 (cell) elizabeth.campanella@villanova.edu
Levi Brautigam, Associate Director	610-519-5910 levi.brautigam@villanova.edu
Carolyn Gibson, Assistant Director	610-519-6681 carolyn.gibson@villanova.edu
Thomas Morris, Overseas Study Coordinator	610-519-8536 thomas.s.morris@villanova.edu
Carolina Favazza,	610-519-6412 carolina.favazza@villanova.edu
Campus Security (emergency, 24/7)	610-519-4444
Campus Security (non-emergencies)	610-519-6979 (option 7)
Ashlie Docktor Director Insurance/Risk Management,	610-519-6603
Dr. Patrick Maggitti, Provost	610-519-4521
Dr. Craig Wheeland, Associate VPAA	610-519-4518
Fr. John Stack, Vice President of Student Life	610-519-4550
Kathy Byrnes, Assistant Vice-President of Student Life	610-519-4550
Health Services	610-519-4070
Paul Pugh, Dean of Students	610-519-4200
U.S. Department of State:	
Overseas Citizens Services: 202-647-5225 Monday-Friday (8:15am – 10:00pm), Saturday (9:00am – 3:00pm)	
After hours Emergencies: 202-647-4000	
<i>*Ask for Overseas Citizens Service desk officer</i>	
24-hour hotline: 202-647-5225	

INTERNATIONAL PRACTICUM PROGRAM
AUE-DUBAI & VILLANOVA UNIVERSITY-USA

Dec 29th, 2017 to Jan 10th, 2018

SATISFACTION SURVEY

Please circle your evaluations on a scale of 1 to 7, with **7** representing **outstanding/interesting/useful** and **1** representing **very poor**. In the case of questions requiring comments, please be brief and to the point, and use the back of the page whenever needed.

1. Did you find the welcome address interesting and admirable?	1 2 3 4 5 6 7
Comments (if any):	
2. How did you find our Program Introduction?	1 2 3 4 5 6 7
Comments (if any):	
3. Was the visit to Sheikh Mohammed Cultural Center for Understanding interesting & useful?	1 2 3 4 5 6 7
Comments (if any):	
4. Was the seminar on "Healthcare Management in the UAE" by Dr. Sawsan A.S. Al Madhi interesting & useful?	1 2 3 4 5 6 7
Comments (if any):	
5. Was the visit to M.R.S. Packaging instructive?	1 2 3 4 5 6 7
Comments (if any):	

6. Was the seminar on "Introduction to Islamic Finance" by Dr. Sohail Zubairi interesting & useful?	1 2 3 4 5 6 7
Comments (if any):	
7. Was the seminar on "Marketing Strategies for Fast Moving Consumer Goods in the UAE" by Mr. Alex Malouf interesting & useful?	1 2 3 4 5 6 7
Comments (if any):	
8. Was the visit in Nakheel instructive?	1 2 3 4 5 6 7
Comments (if any):	
9. Was the seminar on "The Disruption Genome" by Mr. Neetan Chopra interesting & useful?	1 2 3 4 5 6 7
Comments (if any):	
10. Was the visit to GAC Logistics instructive?	1 2 3 4 5 6 7
Comments (if any):	
11. Was the visit in Ducab instructive?	1 2 3 4 5 6 7

Comments (if any):

12. Was the seminar on "Arab Monetary Fund" by Mr. Ghassan Bechara interesting & useful?

1 2 3 4 5 6 7

Comments (if any):

13. Was the visit to the GRAND MOSQUE inspiring?

1 2 3 4 5 6 7

Comments (if any):

14. Were the experiences at Desert Safari, Burj Al Arab, Atlantis and Burj Khalifa interesting?

1 2 3 4 5 6 7

Comments (if any):

15. Do you think the topics were useful to understand the social/economic/business environment of UAE/GCC?

1 2 3 4 5 6 7

Comments (if any):

16. Were these the topics you expected to be covered?

1 2 3 4 5 6 7

Comments (if any):

17. Rate this program relative to other overseas programs (list below) you have participated while enrolled at Villanova (7= this program was much better). Name of the program(s):	1 2 3 4 5 6 7
Comments (if any):	
18. Were the accommodation arrangements satisfactory?	1 2 3 4 5 6 7
Comments (if any):	
19. Were the food & travelling arrangements satisfactory?	1 2 3 4 5 6 7
Comments (if any):	
20. Did the pre-departure sessions prepare you better for the Program Immersion?	1 2 3 4 5 6 7
Comments (if any):	
21. Were there sufficient communications present between you and the Faculty Program Coordinator prior to your departure for Dubai?	1 2 3 4 5 6 7
Comments (if any):	

22. Did you get all the support required from the Program Director Prof. Abhilasha Singh, and other Staff at AUE?

23. What did you like the most about this program?

24. What did you like the least?

25. Would you recommend this program to your classmates? Why / Why not?

26. Please make any general and/or specific comments you wish regarding the program, visits, and overall arrangements.

Thank you for your feedback